

<b>Notice of References Cited</b>	Application/Control No. 10/708,962		Applicant(s)/Patent Under Reexamination ARMANO ET AL.	
	Examiner KIMBERLY EVANS		Art Unit 3629	Page 1 of 1

#### U.S. PATENT DOCUMENTS

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Name	Classification
*	A	US-6,842,751	01-2005	Vilalta et al.	707/6
	B	US-			
	C	US-			
	D	US-			
	E	US-			
	F	US-			
	G	US-			
	H	US-			
	I	US-			
	J	US-			
	K	US-			
	L	US-			
	M	US-			

#### FOREIGN PATENT DOCUMENTS

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Country	Name	Classification
	N					
	O					
	P					
	Q					
	R					
	S					
	T					

#### NON-PATENT DOCUMENTS

*		Include as applicable: Author, Title Date, Publisher, Edition or Volume, Pertinent Pages)
	U	Trompenaars, Woolliams; A new framework for managing change across cultures, 18th February, 2003, Journal of Change Management Vol., 3,4; pgs 361-375, Henry Stewart Publications
	V	
	W	
	X	

\*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)  
Dates in MM-YYYY format are publication dates. Classifications may be US or foreign.